

Republic of the Philippines
PROVINCE OF ZAMBOANGA DEL SUR
Pagadian City
OFFICE OF THE PROVINCIAL GOVERNOR
Tel.# (062) 2141-868

CERTIFICATE OF COMPLIANCE

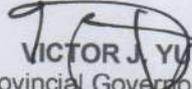
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, Victor J. Yu, Filipino, of legal age, Provincial Governor of the Province of Zamboanga del Sur, the person responsible and accountable in ensuring that the Provincial Government of Zamboanga del Sur is in compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Provincial Government of Zamboanga del Sur, has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the Capitol Building and its respective office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English, and published as an information material.
- 5) The Citizen's Charter is uploaded and can be viewed at <https://citizenscharter.zambosur.com/>
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 5th day of January, 2022 in Pagadian City, Zamboanga del Sur, Philippines.


VICTOR J. YU
Provincial Governor

Provincial Government of Zamboanga del Sur

SUBSCRIBED AND SWORN to before me this 5th day of January, 2022 in the City of Pagadian, Zamboanga del Sur, Philippines, with affiant exhibiting to me his government-issued ID issued on JD3-84-002783 at Pagadian City.

NOTARY PUBLIC/ ADMINISTERING OFFICER

Doc. No. 383
Page No. 79
Book No. 7
Series of 2022


ATTY. ADONIS DEXTER C. CONEJOS
Notary Public
For the Province of Zamboanga del Sur
Until December 31, 2022
Roll of Attorneys No. 71299
PTR No. 4021692 / 01-03-2022 Pagadian City
IBP No. 183211 / 01-03-2022 Pasay City
MCLE Issued: 3-28-2019 / Valid Until 4-14-2022